

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Johnston Terrace (7901878)

Locality: Old Town, Edinburgh, City of Edinburgh

Area: South East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.:	Whole Street	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41261180 - Inspection Batch			Route:	SE_CW1_Central1		Date:	21/04/2026
42204355	1no cw pothole	17/04/2026	Opposite patrick geddy steps	RD: CW Pothole	Internal		Committed	50195537
Batch:	41248224 - Inspection Batch			Route:	SE_CW1_Central1		Date:	13/01/2026
	No actionable defects found							
Batch:	41238462 - Inspection Batch			Route:	SE_CW1_Central1		Date:	10/10/2025
	No actionable defects found							
Batch:	41235304 - Inspection Batch			Route:	Ad hoc Route		Date:	22/08/2025
42188924	please replace both No Entry signs please (these are stock signs)	22/08/2025	Mini Roundabout outside Codebase	RD: Unlit Sign Damaged/Missing	Internal		Committed	50183975
	1 is faded badly and the other is caked in graffiti art							
Batch:	41233276 - Inspection Batch			Route:	SE_CF2_CastleTerrace1		Date:	18/07/2025
42187341	1no pole stump needs cut away on asphalt fw	18/07/2025	Approx 10m west from Lp no12	RD: Other Defect Type	Internal		Committed	50182856
42187343	Give way and 20mph road markings need refreshed	18/07/2025	At junction with castle terrace	RD: Markings Refresh	Internal		Uncommitted	50182857
42187334	1no dislodged kerb	18/07/2025	At lp jbj21	RD: FW Kerb Dislodged/Rocking	Internal		Action Required	
42187338	1 no broken 300 x 300 pcc slab	18/07/2025	Outside the castle arms	RD: FW Slabs Broken/Missing	Internal		Committed	50182853
	5no sunken / rocking							
	300 x 300 pcc slabs							
42187335	Patching required approx 2x2m 1x4m 1x1m	18/07/2025	Approx 10m ,15m and 30m uphill from where new wall starts on castle side	RD: CW Cracked/Broken	Internal		Uncommitted	50141106
42187340	1no pole stump needs cut away on asphalt fw	18/07/2025	Approx 10 m west of Lp no11	RD: Other Defect Type	Internal		Committed	50182855
42187337	Footway broken up approx 0.8x2m	18/07/2025	Approx 20 downhill from Patrick Geddes steps	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50141112
42187339	1no pole stump needs cut away on asphalt fw	18/07/2025	Approx 10m east from Lp no11	RD: Other Defect Type	Internal		Committed	50182854
Batch:	41232360 - Inspection Batch			Route:	SE_CW1_Central1		Date:	07/07/2025
	No actionable defects found							
Batch:	41232255 - Inspection Batch			Route:	Ad hoc Route		Date:	04/07/2025
42186509	1no FW pothole	04/07/2025	At Lampost number JBJ20	RD: FW HRA Pothole	Internal		Committed	50182329
Batch:	41224959 - Inspection Batch			Route:	SE_CW1_Central1		Date:	02/04/2025
	No actionable defects found							
Batch:	41218054 - Inspection Batch			Route:	Ad hoc Route		Date:	07/02/2025
42175319	1no Cw pothole	07/02/2025	Please check pin location	RD: CW Pothole	Internal		Committed	50174558
Batch:	41218052 - Inspection Batch			Route:	SE_CW1_Central1		Date:	07/02/2025
	No actionable defects found							

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset			Area: South East Locality	
Batch: 41211351 - Inspection Batch	No actionable defects found			Route: SE_CW1_Central1			Date: 18/12/2024	
Batch: 41208814 - Inspection Batch				Route: Ad hoc Route			Date: 27/11/2024	
42169970	2 number potholes	27/11/2024	between Lampost number 10 and 11	RD: CW Pothole	Internal		Committed	50170463
Batch: 41208565 - Inspection Batch				Route: Ad hoc Route			Date: 25/11/2024	
42169806	Please replace missing handrail approximately 6m	25/11/2024	On the steps at the side of Code Base down towards King Stables Road	RD: Railing Damage/Missing/New	Internal		Committed	50170319
Batch: 41205087 - Inspection Batch				Route: Ad hoc Route			Date: 25/10/2024	
42167589	1no pothole	25/10/2024	Opposite Noks Kitchen	RD: CW Pothole	Internal		Committed	50168678
Batch: 41205086 - Inspection Batch				Route: Ad hoc Route			Date: 25/10/2024	
42167588	3no very large potholes	25/10/2024	Outside The Hub	RD: CW Pothole	Internal		Committed	50168677
Batch: 41205085 - Inspection Batch				Route: Ad hoc Route			Date: 25/10/2024	
42167587	1no pothole	25/10/2024	Opposite Hardy Feral	RD: CW Pothole	Internal		Committed	50168676
Batch: 41205084 - Inspection Batch				Route: Ad hoc Route			Date: 25/10/2024	
42167586	2no potholes	25/10/2024	Down near the bend near Castle Terrace end	RD: CW Pothole	Internal		Committed	50168675
Batch: 41201372 - Inspection Batch	No actionable defects found			Route: SE_CW1_Central1			Date: 25/09/2024	
Batch: 41200491 - Inspection Batch				Route: Ad hoc Route			Date: 11/09/2024	
42164796	1no pothole	11/09/2024	Opposite Ip18	RD: CW Pothole	Internal		Committed	50166374
Batch: 41196506 - Inspection Batch				Route: SE_CF2_CastleTerrace1			Date: 12/07/2024	
42161562	Approx 1x1m subsidence	12/07/2024	Opposite Hardy Feral cashmere shop	RD: CW Subsidence/Heaving	Internal		Uncommitted	50163785
42161560	1no dislodged kerb	12/07/2024	At Ip jbj21	RD: FW Kerb Dislodged/Rocking	Internal		No Action Required	
42161564	3no subsidence 1x2.5m, 2x3m, 2x3m	12/07/2024	Just before roundabout heading uphill	RD: CW Subsidence/Heaving	Internal		Uncommitted	50163787
42161561	Refresh 20mph roundals	12/07/2024	At lamppost no20	RD: Markings Refresh	Internal		Committed	50163784
42161558	Patching required approx 2x2m 1x4m 1x1m	12/07/2024	Approx 10m ,15m and 30m uphill from where new wall starts on castle side	RD: CW Cracked/Broken	Internal		No Action Required	
42161563	Approx 1x3m subsidence	12/07/2024	Opposite Noks kitchen	RD: CW Subsidence/Heaving	Internal		Uncommitted	50163786
42161565	Footway broken up approx 0.8x2m	12/07/2024	Approx 20 downhill from Patrick Geddes steps	RD: FW HRA Cracked/Broken	Internal		No Action Required	
Batch: 41194937 - Inspection Batch				Route: SE_CW1_Central1			Date: 20/06/2024	
42160036	3 cw potholes	20/06/2024	Opposite little inn cafe	RD: CW Pothole	Internal		Committed	50162665
Batch: 41192325 - Inspection Batch				Route: Ad hoc Route			Date: 20/05/2024	
42157606	1no pothole	20/05/2024	At the bottom bend near Castle Terrace	RD: CW Pothole	Internal		Committed	50160680
Batch: 41189707 - Inspection Batch				Route: Ad hoc Route			Date: 16/04/2024	
42154926	3 no Cw potholes	16/04/2024	Opposite little inn cafe	RD: CW Pothole	Internal		Committed	50158542

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Asset:	1.00	Asset - Locn.:	Whole Street	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41189672 - Inspection Batch			Route:	Ad hoc Route			Date: 16/04/2024
42154871	9 no fw potholes	16/04/2024	Opposite bus stop at start of Johnston terrace	RD: FW HRA Pothole	Internal		Committed	50158499
Batch:	41189671 - Inspection Batch			Route:	Ad hoc Route			Date: 16/04/2024
42154870	1no fw pothole between boxes	16/04/2024	150 yds uphill from castle terrace	RD: FW HRA Pothole	Internal		Committed	50158498
Batch:	41187822 - Inspection Batch			Route:	SE_CW1_Central1			Date: 27/03/2024
	No actionable defects found							
Batch:	41183955 - Inspection Batch			Route:	Ad hoc Route			Date: 27/02/2024
42149277	1no pothole	27/02/2024	Near the bend towards Castle Terrace	RD: CW Pothole	Internal		Committed	50154215
Batch:	41183951 - Inspection Batch			Route:	Ad hoc Route			Date: 27/02/2024
42149272	1no pothole	27/02/2024	Opposite lp Jbj18	RD: CW Pothole	Internal		Committed	50154210
Batch:	41180440 - Inspection Batch			Route:	Ad hoc Route			Date: 29/01/2024
42145507	2no potholes	29/01/2024	Opposite Little Inn Cafe	RD: CW Pothole	Internal		Committed	50151545
Batch:	41180437 - Inspection Batch			Route:	Ad hoc Route			Date: 29/01/2024
42145505	1no pothole	29/01/2024	Opposite Noks Kitchen	RD: CW Pothole	Internal		Committed	50151543
Batch:	41178451 - Inspection Batch			Route:	SE_CW1_Central1			Date: 15/01/2024
	No actionable defects found							
Batch:	41178231 - Inspection Batch			Route:	Ad hoc Route			Date: 11/01/2024
42143814	1no pothole	11/01/2024	Outside the Hub	RD: CW Pothole	Internal		Committed	50149959
Batch:	41173503 - Inspection Batch			Route:	Ad hoc Route			Date: 05/12/2023
42141069	2no potholes	05/12/2023	Opposite little inn cafe	RD: CW Pothole	Internal		Committed	50147182
Batch:	41171653 - Inspection Batch			Route:	Ad hoc Route			Date: 10/11/2023
42139299	1no pothole	10/11/2023	At the steps next to code base	RD: FW HRA Pothole	Internal		Committed	50145541
Batch:	41171652 - Inspection Batch			Route:	Ad hoc Route			Date: 10/11/2023
42139297	1no pothole	10/11/2023	On south side next to barrier	RD: FW HRA Pothole	Internal		Uncommitted	50141114
Batch:	41170555 - Inspection Batch			Route:	Ad hoc Route			Date: 31/10/2023
42138384	2no potholes	31/10/2023	Opposite Noks Kitchen .	RD: CW Pothole	Internal		Committed	50144757
Batch:	41170554 - Inspection Batch			Route:	Ad hoc Route			Date: 31/10/2023
42138383	1no pothole	31/10/2023	Outside the Hub	RD: CW Pothole	Internal		Committed	50144756
Batch:	41170553 - Inspection Batch			Route:	Ad hoc Route			Date: 31/10/2023
42138382	1no pothole	31/10/2023	At the bend before turning to Castle Terrace	RD: CW Pothole	Internal		Committed	50144755
Batch:	41168211 - Inspection Batch			Route:	SE_CW1_Central1			Date: 10/10/2023
42137326	1 carriageway pothole	10/10/2023	Opposite lamppost 18	RD: CW Pothole	Internal		Committed	50143814
Batch:	41165523 - Inspection Batch			Route:	Ad hoc Route			Date: 18/09/2023
42136276	1no pothole	18/09/2023	Outside the Hub	RD: CW Pothole	Internal		Committed	50142674

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset			Area: South East Locality	
Batch: 41165518 - Inspection Batch			Route: Ad hoc Route				Date: 18/09/2023	
42136275	1no pothole	18/09/2023	Opposite lp 20	RD: CW Pothole	Internal		Committed	50142673
Batch: 41163007 - Inspection Batch			Route: SE_CF2_CastleTerrace1				Date: 16/08/2023	
42134194	1no dislodged kerb	16/08/2023	At lp jbj21	RD: FW Kerb Dislodged/Rocking	Internal		No Action Required	
42134202	Footway broken up approx 0.8x2m	16/08/2023	Approx 20 downhill from Patrick Geddes steps	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42134203	7no small potholes over approx 20m stretch of footpath	16/08/2023	Opposite lamppost no22	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50141113
42134201		16/08/2023		RD: FW Slabs Rocking	Internal		Uncommitted	1009764
42134196	Patching required approx 2x2m 1x4m 1x1m	16/08/2023	Approx 10m ,15m and 30m uphill from where new wall starts on castle side	RD: CW Cracked/Broken	Internal		No Action Required	
42134204	1no pothole	16/08/2023	On south side next to barrier	RD: FW HRA Pothole	Internal		No Action Required	
42134197	1no pothole	16/08/2023	Approx 10m downhill from lamppost no18	RD: CW Pothole	Internal		Committed	50141107
Batch: 41162603 - Inspection Batch			Route: Ad hoc Route				Date: 08/08/2023	
42133589	3no potholes	08/08/2023	Outside the Hub	RD: FW HRA Pothole	Internal		Committed	50140680
Batch: 41162599 - Inspection Batch			Route: Ad hoc Route				Date: 08/08/2023	
42133585	1no pothole	08/08/2023	Outside the Hub	RD: CW Pothole	Internal		Committed	50140678
Batch: 41161573 - Inspection Batch No actionable defects found			Route: SE_CW1_Central1				Date: 25/07/2023	
Batch: 41159899 - Inspection Batch			Route: Ad hoc Route				Date: 23/06/2023	
42130651	1 number pothole at crossing	23/06/2023	As you come out of Johnston Terrace	RD: CW Pothole	Internal		Committed	50138294
Batch: 41159898 - Inspection Batch			Route: Ad hoc Route				Date: 23/06/2023	
42130650	1 number pothole	23/06/2023	At bottom of Johnson Terrace just before the crash barriers	RD: CW Pothole	Internal		Committed	50138293
Batch: 41156765 - Inspection Batch			Route: Ad hoc Route				Date: 09/05/2023	
42126994	1no pothole	09/05/2023	Outside the Hub	RD: CW Pothole	Internal		Committed	50135712
Batch: 41156764 - Inspection Batch			Route: Ad hoc Route				Date: 09/05/2023	
42126990	1no pothole	09/05/2023	Opposite no4	RD: CW Pothole	Internal		Committed	50135710
Batch: 41156762 - Inspection Batch			Route: Ad hoc Route				Date: 09/05/2023	
42126987	3no potholes	09/05/2023	At lp 15	RD: CW Pothole	Internal		Committed	50135709
Batch: 41155217 - Inspection Batch No actionable defects found			Route: SE_CW1_Central1				Date: 19/04/2023	
Batch: 41154630 - Inspection Batch			Route: Ad hoc Route				Date: 12/04/2023	
42125104	1 cw pothole	12/04/2023	At junction with lawn market	RD: CW Pothole	Internal		Committed	50134140
Batch: 41150178 - Inspection Batch			Route: Ad hoc Route				Date: 23/02/2023	
42119690	2 number potholes	23/02/2023	At roundabout outside church	RD: CW Pothole	Internal		Committed	50130059

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Asset:	1.00	Asset - Locn.:	Whole Street	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41150174 - Inspection Batch			Route:	Ad hoc Route		Date:	23/02/2023
42119688	1 number pothole	23/02/2023	Outside Castle View Gift Shop	RD: CW Pothole	Internal		Committed	50130056
Batch:	41150172 - Inspection Batch			Route:	Ad hoc Route		Date:	23/02/2023
42119687	1 number pothole	23/02/2023	Next to lamppost number JBJ15	RD: CW Pothole	Internal		Committed	50130054
Batch:	41150167 - Inspection Batch			Route:	Ad hoc Route		Date:	23/02/2023
42119682	1 number pothole	23/02/2023	Opposite Lamppost number JBJ18	RD: CW Pothole	Internal		Committed	50130048
Batch:	41147728 - Inspection Batch			Route:	Ad hoc Route		Date:	01/02/2023
42117161	1no pothole	01/02/2023	On the bend 20m east of the bus stop	RD: CW Pothole	Internal		Committed	50128153
Batch:	41143102 - Inspection Batch			Route:	SE_CW1_Central1		Date:	11/01/2023
42114778	2 cw potholes	11/01/2023	Opposite Ip 21	RD: CW Pothole	Internal		Committed	50125875
Batch:	41140444 - Inspection Batch			Route:	Ad hoc Route		Date:	21/12/2022
42113565	Reset loose slab	21/12/2022	Outside number 2b	RD: FW Slabs Rocking	Internal		Committed	50124703
Batch:	41139975 - Inspection Batch			Route:	Ad hoc Route		Date:	19/12/2022
42113396	1no pothole	19/12/2022	15m east of crossing on the corner	RD: CW Pothole	Internal		Committed	50124509
Batch:	41134661 - Inspection Batch			Route:	SE_CW1_Central1		Date:	02/11/2022
42110398	1 carriageway pothole	02/11/2022	Opposite lamppost 18	RD: CW Pothole	Internal		Committed	50121340


Customer Services

Enquiry No.: 34009343 **Logged by:**  **on:** 25/11/2024 09:05
Service: Roads General **Subject:** Street Furniture: Defective **Classification:** Request for service
Desc.: please inspect Handrail missing at top of staircase linking Johnston Tce to King's Stables Rd. This is especially important to older people, who may breaks bones if they fall, and when descending the staircase, when it is possible to fall
Location: Johnston Terrace **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50170319 **Defect Number:** 42169806

Enquiry No.: 31603981 **Logged by:**  **on:** 03/02/2026 14:43
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Councillor Kumar has been approached by her constituent who has advised that the Street Light at Johnston Terrace is covered in Ivy.
Location: Photo attached **Contact:**

Enquiry No.: 31603776 **Logged by:**  **on:** 20/08/2025 20:46
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: No entry signs preventing traffic entering Johnston Terrace from the Castle Terrace mini roundabout, very faded. Replacement of this sign will assist in enforcing the road closure at the top.
Location: **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50183975 **Defect Number:** 42188924

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Customer Services

Enquiry No.: 2133799 **Logged by:** [REDACTED] **on:** 20/04/2026 16:04

Service: Roads General **Subject:** Street Furniture: General Enq **Classification:** General Enquiry

Desc.: From: [REDACTED] >

Date: Monday, 20 April 2026 at 11:22:09

To: <customer.care@edinburgh.gov.uk>

Subject: Business address & lockboxes on railings

Hello!

Hope you are well. I'm not quite sure which would be the right service to direct my queries to so apologies for probably getting in touch with the wrong people - please just forward onto the correct services. I've got two queries:

We have railings on our property which lots of people have attached lock boxes to (nothing to do with our property), and often lock bikes against. I'm just wondering if we have any powers to stop this other than asking someone not to if we happen to see them locking up their bike, or attaching a lock box. Generally it's not too much of an issue, it just looks quite untidy, particularly if bikes are chained up to our railings when we've got weddings, funerals, etc at the church. (Photos of the lock boxes attached)

Other query is regarding mail for charities no longer affiliated with us. We have planted a few churches, which when they first started were part of our charity. Lots of these churches have now grown to the stage of becoming their own separate charities but we still get some letters through for them. It generally seems to be regarding non domestic business rates, I know that some of them have tried to update the mailing addresses but letters still seem to come to us (St Columba's Free Church, Johnston Terrace, Edinburgh, EH1 2PW). Are you able to make sure addresses are updated to the following:

rates relating to property at 3 Edinburgh Rd, Dalkeith Midlothian EH22 1LA should now be posted to Esk Valley Church, 3 Edinburgh Rd, Dalkeith Midlothian EH22 1LA

rates relating to property at 140 Morningside Rd, Edinburgh, EH10 4PX, should be posted to Cornerstone Free Church, 140 Morningside Rd, Edinburgh, EH10 4PX

Many thanks,

[REDACTED]

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Operations Manager

St Columba's Free Church of Scotland

St Columba's Free Church of Scotland Follow us on Twitter - @stcsfreechurch Like us on Facebook - stcolumbasfreechurch Subscribe to us on YouTube - stcolumbasfreechurch

0131 225 3505

St Columba's Free Church

Johnston Terrace

Edinburgh

EH1 2PW

St Columba's Free Church of Scotland is a registered charity in Scotland (SC016551)

St Columba's is a Charity Registered in Scotland (SC016551)

Location: St Columba's Free Church

Johnston Terrace

Edinburgh

EH1 2PW

Contact:

Enquiry No.: 2048546 **Logged by:** [REDACTED] **on:** 25/11/2025 12:03

Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.: Road decay. Need to bounce over these

Location: **Contact:**

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Enquiry No.: 2021490 **Logged by:** Verint CRM Connector **on:** 30/09/2025 13:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The barrier is still locked closed since the 10K last week. Only one side is open. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1914728 **Logged by:** Verint CRM Connector **on:** 07/03/2025 14:31
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: pavement outside 3 Johnston Terrace is wet with residue from the road works. Many people have slipped and fallen this morning on the contaminated pavement. There is also a half finished ramp that people are tripping on. **Contact:**

Enquiry No.: 1891324 **Logged by:**  **on:** 23/01/2025 11:48
Service: Roads General **Subject:** Roadworks: General Enquiry **Classification:** General Enquiry
Desc.: lady is looking for signs to say that her business is open due to the ongoing road works please can someone contact her about this matter
Location: lady is looking for signs to say that her business is open due to the ongoing road works please can someone contact her about this matter **Contact:**

Enquiry No.: 1884197 **Logged by:**  **on:** 10/01/2025 11:03
Service: Roads General **Subject:** Roadworks: General Enquiry **Classification:** General Enquiry
Desc.: the work on Johnston terr is stopping peolpe crossing to get to her restuarnt she spoke with 1 of the workers from council on tuesday who said he would get better signs put and nothing has happened please can you call her or email about this matter
Location: the work on Johnston terr is stopping peolpe crossing to get to her restuarnt she spoke with 1 of the workers from council on tuesday who said he would get better signs put and nothing has happened please can you call her or email about this matter **Contact:**

Enquiry No.: 1863549 **Logged by:** Verint CRM Connector **on:** 26/11/2024 10:27
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: the whole of Johnson Terrace is littered with potholes, these need fixing before we get heavy rain as it will become impossible to avoid them if filled with water **Contact:**


Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50170463 **Defect Number:** 42169970

Enquiry No.: 1846868 **Logged by:** Verint CRM Connector **on:** 20/10/2024 14:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes, busy with tourists and buses **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50168677 **Defect Number:** 42167588

Enquiry No.: 1827684 **Logged by:**  **on:** 05/09/2024 12:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Large pothole
Location: approx 100 yds up road by railings **Contact:**

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Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1823591 **Logged by:** Verint CRM Connector **on:** 28/08/2024 13:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole - about 40--50cm diameter on north carriageway of Johnstone Terrace next to the railing area / castle rock. One smaller pothole further up the road - same side **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50166374 **Defect Number:** 42164796

Enquiry No.: 1810234 **Logged by:** Verint CRM Connector **on:** 03/08/2024 10:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: hi, its actually the temporary signage at the bottom of Johnston Terrace that is a big problem. Please could you change it to ROAD AHEAD CLOSED , ACCESS PERMITTED, you see, the problem with the existing sign that says ROAD CLOSED is that my business is suffering as customers and non-black cab taxis [my customers mostly us Uber as they are more trustworthy due to the driver ratings they have - black cabs have no driver rating] believe that they cannot legally reach my business at 15 Johnston Terr **Contact:**


Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1756602 **Logged by:** Verint CRM Connector **on:** 19/05/2024 16:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: At the bottom of Johnston Terrace East bound going uphill large area of crumbled broken tarmac **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50160680 **Defect Number:** 42157606

Enquiry No.: 1711888 **Logged by:** Verint CRM Connector **on:** 04/03/2024 18:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Johnstone Terrace south west downwards towards the bottom of the hill before the bend at the mini roundabout, large area of broken sunken tarmac **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1708753 **Logged by:**  **on:** 28/02/2024 15:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: claim form sent please see document attached thanks
Location: claim form sent please see document attached thanks **Contact:**

Enquiry No.: 1707390 **Logged by:** Verint CRM Connector **on:** 26/02/2024 20:40
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole-huge can't miss it **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50154215 **Defect Number:** 42149277

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1705977 **Logged by:** Verint CRM Connector **on:** 24/02/2024 12:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole around about this area. I didn't see it as it was dark but it felt bad when I hit it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50154210 **Defect Number:** 42149272

Enquiry No.: 1641607 **Logged by:** Verint CRM Connector **on:** 09/11/2023 12:38
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: There is a pothole on the pavement on the southeast side of the road where Johnstone Terrace meets Castle Terrace. (I clicked on Castle Terrace on your map but it would only ever give me King's Stables Road.) **Contact:**

The pothole is between the black road closure barrier and the wall, at the top of steps that lead up from King's Stables Road.

This pothole is important as the pavement is narrowed due to the road closure barrier and so wheelchair users have nowhere else to go.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50141114 **Defect Number:** 42139297

Enquiry No.: 1635175 **Logged by:** Verint CRM Connector **on:** 29/10/2023 23:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole on the eastbound road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50144756 **Defect Number:** 42138383

Enquiry No.: 1570766 **Logged by:** Verint CRM Connector **on:** 22/06/2023 17:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50138293 **Defect Number:** 42130650

Enquiry No.: 1547850 **Logged by:** Verint CRM Connector **on:** 07/05/2023 14:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 3 potholes going towards Castle Terrace approximately half way down where there's open space on the left beyond the buildings **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50135709 **Defect Number:** 42126987

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1517716 **Logged by:** Verint CRM Connector **on:** 02/03/2023 13:23
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Several paving stones are loose, wobbly and require cementing in place, as the pavement directly outside Castle Rock Hostel (15 Johnston Terrace) slopes away to the road, and 2 guests have injured themselves due to the defective paving in recent days. They suffered sprained ankles. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1513910 **Logged by:** Verint CRM Connector **on:** 22/02/2023 15:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes all near to of Johnston Terrace as well **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50130056 **Defect Number:** 42119688

Enquiry No.: 1513896 **Logged by:** Verint CRM Connector **on:** 22/02/2023 15:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Johnston terrace near entrance to gardens **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50130048 **Defect Number:** 42119682

Enquiry No.: 1478298 **Logged by:** Verint CRM Connector **on:** 20/12/2022 14:16
Service: Roads General **Subject:** Pavement: Missing Slab / Kerb **Classification:** Customer Emergency
Desc.:
Location: Step broken and very loose and dangerous. Step located outside of masonic shop. Victoria Regalia. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50124703 **Defect Number:** 42113565

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality	
50121340	1 carriageway pothole (RD: CW Pothole)	Opposite lamppost 18	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	02/11/2022	03/11/2022	Act. ROAD/82068132
50124509	1no pothole (RD: CW Pothole)	15m east of crossing on the corner	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/12/2022	19/12/2022	Act. ROAD/82069722
50124703	Reset loose slab (RD: FW Slabs Rocking)	Outside number 2b	RD: Cat 2 - 5 Day	Job Complete	21/12/2022	22/12/2022	Act. ROAD/82069836
50125875	2 cw potholes (RD: CW Pothole)	Opposite Ip 21	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/01/2023	18/01/2023	Act. ROAD/82070614
50128153	1no pothole (RD: CW Pothole)	On the bend 20m east of the bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/02/2023	03/02/2023	Act. ROAD/82072190
50130048	1 number pothole (RD: CW Pothole)	Opposite Lamppost number JBJ18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/02/2023	24/02/2023	Act. ROAD/82073235

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Whole Street	Feature Type: Road Asset		Area: South East Locality		
50130054	1 number pothole (RD: CW Pothole)	Next to lamppost number JBJ15	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/02/2023	24/02/2023	Act. ROAD/82073239
50130056	1 number pothole (RD: CW Pothole)	Outside Castle View Gift Shop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/02/2023	24/02/2023	Act. ROAD/82073240
50130059	2 number potholes (RD: CW Pothole)	At roundabout outside church	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/02/2023	24/02/2023	Act. ROAD/82073242
50134140	1 cw pothole (RD: CW Pothole)	At junction with lawn market	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/04/2023	13/04/2023	Act. ROAD/82075690
50135709	3no potholes (RD: CW Pothole)	At Ip 15	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/05/2023	13/05/2023	Act. ROAD/82076884
50135710	1no pothole (RD: CW Pothole)	Opposite no4	RD: Cat 3 - 60 Day	Job Complete	09/05/2023	16/05/2023	Act. ROAD/82076885
50135712	1no pothole (RD: CW Pothole)	Outside the Hub	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/05/2023	15/05/2023	Act. ROAD/82076887
50138293	1 number pothole (RD: CW Pothole)	At bottom of Johnson Terrace just before the crash barriers	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/06/2023	26/06/2023	Act. ROAD/82078535
50138294	1 number pothole at crossing (RD: CW Pothole)	As you come out of Johnston Terrace	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	23/06/2023	26/06/2023	Act. ROAD/82078536
50140678	1no pothole (RD: CW Pothole)	Outside the Hub	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/08/2023	09/08/2023	Act. ROAD/82079851
50140680	3no potholes (RD: FW HRA Pothole)	Outside the Hub	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	08/08/2023	09/08/2023	Act. ROAD/82079853
50141107	1no pothole (RD: CW Pothole)	Approx 10m downhill from lamppost no18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/08/2023	16/08/2023	Act. ROAD/82080042
50142673	1no pothole (RD: CW Pothole)	Opposite Ip 20	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/09/2023	19/09/2023	Act. ROAD/82080749
50142674	1no pothole (RD: CW Pothole)	Outside the Hub	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	18/09/2023	19/09/2023	Act. ROAD/82080750
50143814	1 carriageway pothole (RD: CW Pothole)	Opposite lamppost 18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/10/2023	11/10/2023	Act. ROAD/82081483
50144755	1no pothole (RD: CW Pothole)	At the bend before turning to Castle Terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/10/2023	01/11/2023	Act. ROAD/82082161
50144756	1no pothole (RD: CW Pothole)	Outside the Hub	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	31/10/2023	31/10/2023	Act. ROAD/82082162
50144757	2no potholes (RD: CW Pothole)	Opposite Noks Kitchen .	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/10/2023	01/11/2023	Act. ROAD/82082163
50145541	1no pothole (RD: FW HRA Pothole)	At the steps next to code base	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/11/2023	13/11/2023	Act. ROAD/82082597
50147182	2no potholes (RD: CW Pothole)	Opposite little inn cafe	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/12/2023	06/12/2023	Act. ROAD/82083509
50149959	1no pothole (RD: CW Pothole)	Outside the Hub	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	11/01/2024	12/01/2024	Act. ROAD/82085292
50151543	1no pothole (RD: CW Pothole)	Opposite Noks Kitchen	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/01/2024	06/02/2024	Act. ROAD/82086379
50151545	2no potholes (RD: CW Pothole)	Opposite Little Inn Cafe	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/01/2024	06/02/2024	Act. ROAD/82086381

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Whole Street	Feature Type: Road Asset		Area: South East Locality		
50154210	1no pothole (RD: CW Pothole)	Opposite Ip Jbj18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/02/2024	05/03/2024	Act. ROAD/82088224
50154215	1no pothole (RD: CW Pothole)	Near the bend towards Castle Terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/02/2024	05/03/2024	Act. ROAD/82088227
50158498	1no fw pothole between boxes (RD: FW HRA Pothole)	150 yds uphill from castle terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/04/2024	22/04/2024	Act. ROAD/82091376
50158499	9 no fw potholes (RD: FW HRA Pothole)	Opposite bus stop at start of Johnston terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/04/2024	22/04/2024	Act. ROAD/82091377
50158542	3 no Cw potholes (RD: CW Pothole)	Opposite little inn cafe	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	16/04/2024	17/04/2024	Act. ROAD/82091412
50160680	1no pothole (RD: CW Pothole)	At the bottom bend near Castle Terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/05/2024	20/05/2024	Act. ROAD/82092705
50162665	3 cw potholes (RD: CW Pothole)	Opposite little inn cafe	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/06/2024	20/06/2024	Act. ROAD/82093997
50163784	Refresh 20mph roundals (RD: Markings Refresh)	At lamppost no20	RD: Cat 4 - Programmed	Job Complete	12/07/2024	21/07/2024	Act. ROAD/82094836
50166374	1no pothole (RD: CW Pothole)	Opposite Ip18	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	11/09/2024	12/09/2024	Act. ROAD/82096201
50168675	2no potholes (RD: CW Pothole)	Down near the bend near Castle Terrace end	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	25/10/2024	28/10/2024	Act. ROAD/82097721
50168676	1no pothole (RD: CW Pothole)	Opposite Hardy Feral	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/10/2024	28/10/2024	Act. ROAD/82097722
50168677	3no very large potholes (RD: CW Pothole)	Outside The Hub	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/10/2024	28/10/2024	Act. ROAD/82097723
50168678	1no pothole (RD: CW Pothole)	Opposite Noks Kitchen	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/10/2024	28/10/2024	Act. ROAD/82097724
50170319	Please replace missing handrail approximately 6m (RD: Railing Damage/Missing/New)	On the steps at the side of Code Base down towards King Stables Road	RD: Cat 3 - 60 Day	Job Complete	25/11/2024	30/12/2024	Act. ROAD/82098777
50170463	2 number potholes (RD: CW Pothole)	between Lampost number 10 and 11	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/11/2024	28/11/2024	Act. ROAD/82098894
50174558	1no Cw pothole (RD: CW Pothole)	Please check pin location	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	07/02/2025	10/02/2025	Act. ROAD/82102030
50182329	1no FW pothole	At Lampost number JBJ20	RD: Cat 4 - Programmed	RD: Made Safe Job Complete	04/07/2025	08/07/2025	Act. ROAD/82107557
50182853	1 no broken 300 x 300 pcc slab 5no sunken / rocking 300 x 300 pcc slabs (RD: FW Slabs Broken/Missing)	Outside the castle arms	RD: Cat 3 - 60 Day	Job Complete	18/07/2025	05/08/2025	Act. ROAD/82107914
50182854	1no pole stump needs cut away on asphalt fw (RD: Other Defect Type)	Approx 10m east from Lp no11	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/07/2025	28/07/2025	Act. ROAD/82107915
50182855	1no pole stump needs cut away on asphalt fw (RD: Other Defect Type)	Approx 10 m west of Lp no11	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/07/2025	28/07/2025	Act. ROAD/82107916

Site History Report

Effective: 17/10/2022 to 28/04/2026
Service: Roads General
Site: Johnston Terrace (7901878)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality	
50182856	1no pole stump needs cut away on asphalt fw (RD: Other Defect Type)	Approx 10m west from Lp no12	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/07/2025	28/07/2025	Act. ROAD/82107917
50183975	please replace both No Entry signs please (these are stock signs)	Mini Roundabout outside Codebase	RD: Cat 3 - 60 Day	Job Complete	22/08/2025	29/08/2025	Act. ROAD/82108556
	1 is faded badly and the other is caked in graffiti art (RD: Unlit Sign Damaged/Missing)						
50195537	1no cw pothole (RD: CW Pothole)	Opposite patrick geddy steps	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/04/2026	20/04/2026	Act. ROAD/82117385